



Dynamic Work Teams

OVERVIEW

There are individual work groups; teams; and Dynamic Work Teams. Dynamic Work Teams operate at maximum synergy. They commit to produce results that seem impossible, and they do this in such a way that the team members and team leaders both experience pride and a feeling of belonging, rather than resentment, burnout, frustration and anger.

This workshop focuses on the importance of having team members recognize their inherent job responsibilities, as well as the need to maintain balance and harmony between the needs of the organization and those of team members. The end positive result of this shift in thinking is the satisfaction of both their internal and external customers. The Dynamic Work Team methodology is designed to align the management, supervisors, and team members in the common purpose of satisfying the customer.

LEARNING OBJECTIVES

In this workshop, participants will explore the key competencies of Dynamic Work Teams including:

- Differentiating between work groups and dynamic teams
- Developing positive outlooks and attitudes, productive behaviours, and habits
- Integrating the skills and styles of others to create the optimal team environment
- Developing effective communication skills and individual strengths to build a team
- Enhancing appreciation for diversity within teams
- Understanding the benefits to the customers when a team is operating effectively

COURSE OUTLINE

- Team dynamics
- Team roles and responsibilities
- Developing a climate of trust
- Communicating trust and sensitivity
- How do I sell myself professionally
- Benefits of cultural diversity
- The drama triangle
- The team